

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending March 31, 2023

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation / Employer's liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | Miscellaneous | No. of claims only | |
|---------|--|-------|--------------|-------------|--------------|----------|----------|-------------|--------|-------------------|--------|--------------|---|---------------------------|-------------|----------|----------------|-------------------|---------------|--------------------|-------|
| | | | | | | | | | | | | | | | | | | | | Total | Total |
| 1 | Claims O/S at the beginning of the period | 336 | 342 | - | 342 | 10,893 | 13,079 | 23,972 | 3,201 | 5,191 | 2 | 8,394 | 57 | 24 | 78 | - | 659 | - | 707 | 34,569 | |
| 2 | Claims reported during the period | 1,238 | 5,637 | - | 5,637 | 4,28,939 | 11,109 | 4,40,048 | 65,535 | 9,228 | 4 | 74,767 | 70 | 14 | 84 | - | 17,99,638 | - | 2,628 | 23,24,124 | |
| | (a) Booked During the period | 1,193 | 5,630 | - | 5,630 | 4,28,093 | 10,486 | 4,38,579 | 62,697 | 8,296 | 3 | 70,996 | 70 | 13 | 83 | - | 17,99,638 | - | 2,553 | 23,18,755 | |
| | (b) Reopened during the Period | 45 | 7 | - | 7 | 846 | 623 | 1,469 | 932 | 1 | 3,771 | 1 | 1 | 1 | - | - | - | - | 75 | 5,369 | |
| | (c) Other Adjustment (to be specify) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 3 | Claims Settled during the period | 1,197 | 5,624 | - | 5,624 | 4,18,521 | 6,769 | 4,25,290 | 66,025 | 8,454 | 3 | 74,482 | 73 | 15 | 90 | - | 17,88,441 | - | 2,660 | 22,97,872 | |
| | (a) paid during the period | 900 | 5,258 | - | 5,258 | 3,99,035 | 6,119 | 4,05,154 | 52,245 | 5,339 | 2 | 57,586 | 48 | 1 | 47 | - | 16,95,909 | - | 2,307 | 21,67,210 | |
| | (b) Other Adjustment (to be specify) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 4 | Claims Repudiated during the period | 297 | 366 | - | 366 | 19,486 | 650 | 20,136 | 13,780 | 3,115 | 1 | 16,896 | 25 | 14 | 43 | - | 92,532 | - | 353 | 1,30,662 | |
| | Other Adjustment (to be specify) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 6 | Claims O/S at End of the period | 377 | 355 | - | 355 | 21,311 | 17,419 | 38,730 | 2,711 | 5,965 | 3 | 8,679 | 54 | 23 | 72 | - | 11,856 | - | 675 | 60,821 | |
| | Less than 3months | 99 | 197 | - | 197 | 15,353 | 1,817 | 17,170 | 1,936 | 705 | - | 2,641 | 18 | 3 | 12 | - | 61 | - | 351 | 20,552 | |
| | 3 months to 6 months | 57 | 55 | - | 55 | 2,576 | 1,707 | 4,283 | 37 | 215 | 1 | 253 | 7 | 2 | 9 | - | 10,225 | - | 70 | 14,961 | |
| | 6months to 1 year | 65 | 72 | - | 72 | 2,463 | 2,702 | 5,165 | 72 | 3,069 | 1 | 3,142 | 3 | 5 | 9 | - | 840 | - | 51 | 9,352 | |
| | 1year and above | 156 | 31 | - | 31 | 919 | 11,193 | 12,112 | 666 | 1,976 | 1 | 2,643 | 26 | 13 | 42 | - | 730 | - | 203 | 15,956 | |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending March 31, 2023

(₹ in Lakhs)

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation / Employer's Liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | Miscellaneous | Total |
|---------|--|-----------|--------------|-------------|--------------|------------|-----------|-------------|-----------|-------------------|--------|--------------|---|---------------------------|-------------|----------|----------------|-------------------|---------------|-------------|
| 1 | Claims O/S at the beginning of the period | 31,802.91 | 1,027.57 | - | 1,027.57 | 8,902.84 | 80,622.78 | 89,525.63 | 2,117.36 | 22,540.08 | 1.40 | 24,658.84 | 153.63 | 86.35 | 1,937.55 | - | 2,041.85 | - | 2,490.23 | 1,53,724.54 |
| 2 | Claims reported during the period | 6,074.95 | 1,229.91 | - | 1,229.91 | 95,034.34 | 51,066.09 | 1,46,100.43 | 48,453.51 | 22,398.59 | 5.20 | 70,857.30 | 40.26 | 55.08 | 292.87 | - | 20,643.60 | - | 1,787.06 | 2,47,081.46 |
| | (a) Booked During the period | 5,847.42 | 1,209.58 | - | 1,209.58 | 93,124.75 | 46,224.30 | 1,39,349.05 | 44,223.62 | 20,407.84 | 4.69 | 64,636.15 | 40.26 | 49.08 | 292.52 | - | 20,643.60 | - | 1,355.88 | 2,33,423.55 |
| | (b) Reopened during the Period | 227.53 | 20.33 | - | 20.33 | 1,909.59 | 4,841.78 | 6,751.37 | 4,229.89 | 1,990.75 | 0.51 | 6,221.15 | - | 6.00 | 0.35 | - | - | - | 431.18 | 13,657.91 |
| | (c) Other Adjustment (to be specify) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 3 | Claims Settled during the period | 6,057.83 | 1,508.75 | - | 1,508.75 | 92,063.28 | 49,074.99 | 1,41,138.27 | 48,693.54 | 29,850.23 | 1.91 | 78,545.68 | 25.43 | 15.08 | 904.51 | - | 21,271.96 | - | 2,380.35 | 2,51,847.86 |
| | (a) paid during the period | 3,602.68 | 1,348.26 | - | 1,348.26 | 93,639.86 | 28,263.57 | 1,21,903.43 | 27,939.06 | 17,780.09 | 0.61 | 45,719.76 | 73.75 | 6.01 | 490.46 | - | 84,874.14 | - | 1,773.40 | 2,59,791.89 |
| | (b) Other Adjustment (to be specify) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Claims Repudiated during the period | 2,455.15 | 160.49 | - | 160.49 | (1,576.58) | 20,811.42 | 19,234.84 | 20,754.48 | 12,070.14 | 1.30 | 32,825.92 | (48.32) | 9.07 | 414.05 | - | (63,602.18) | - | 606.95 | (7,944.03) |
| | Other Adjustment (to be specify) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 6 | Claims O/S at End of the period | 31,820.04 | 748.73 | - | 748.73 | 11,873.90 | 82,613.88 | 94,487.78 | 1,877.33 | 15,088.44 | 4.69 | 16,970.46 | 169.46 | 125.35 | 1,325.90 | - | 1,413.49 | - | 1,896.93 | 1,48,958.15 |
| | Less than 3months | 603.75 | 145.15 | - | 145.15 | 4,825.61 | 10,186.37 | 15,011.97 | 931.65 | 3,354.66 | - | 4,286.31 | 5.92 | 0.45 | 64.35 | - | 11.74 | - | 849.67 | 20,979.32 |
| | 3 months to 6 months | 537.89 | 62.04 | - | 62.04 | 1,628.76 | 6,411.18 | 8,039.93 | 29.31 | 1,046.75 | 3.44 | 1,079.50 | 3.59 | 1.25 | 34.25 | - | 366.25 | - | 84.65 | 10,209.35 |
| | 6months to 1 year | 2,918.69 | 297.75 | - | 297.75 | 1,426.25 | 13,574.00 | 15,000.24 | 83.35 | 3,433.30 | 1.20 | 3,517.86 | 23.56 | 46.55 | 160.32 | - | 506.56 | - | 53.91 | 22,525.44 |
| | 1year and above | 27,759.70 | 243.79 | - | 243.79 | 3,993.29 | 52,442.34 | 56,435.64 | 833.02 | 7,253.72 | 0.05 | 8,086.80 | 136.39 | 77.10 | 1,066.98 | - | 528.94 | - | 908.71 | 95,244.04 |

Notes:-

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- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves